GRASSROOTS CRISIS INTERVENTION

FY26 FACT SHEET

SERVICES

Crisis Intervention, Mental Health & Substance Use Disorder

- Access to FREE, 24-HOUR:
  - Crisis Line - 410-531-6677
  - 988 - phone, text & chat
  - Walk-in crisis services
  - Substance use services & stabilization
  - Medication assisted treatment
  - Mental health urgent care
  - Homeless services
  - Peer Recovery Specialist services
  - Mobile Crisis Response
- Free Outpatient Mental Health Clinic (OMHC), including therapy & medication management
- Suicide prevention, outreach & education
- 24-hour food & hygiene pantry

Emergency Shelter

- 65-bed family and women's emergency shelter
- 24-bed men's emergency shelter
- Code Blue & Cold Weather Shelter

Day Resource Center at Leola Dorsey

- Homeless services
- Case management
- Support services including food & clothing pantries, hot meals, showers, laundry & connections to social services

MISSION: GRASSROOTS PROVIDES FREE, 24-HOUR ACCESS TO QUALITY BEHAVIORAL HEALTH, CRISIS INTERVENTION AND HOMELESS SERVICES TO INDIVIDUAL AND FAMILY CONSUMERS IN NEED.

63,995 Crisis line calls answered

53,624 Crisis chats and texts answered

2,393 Face-to-face contacts

1,087 Mobile Crisis Team community responses

238 Received substance use disorder services

2,785 Mental health and urgent care visits

1,165 Volunteers

14,596 Volunteer hours

Grassroots provides critical food, hygiene and clothing items to those in need. In FY26, Grassroots provided the following to Day Resource Center at Leola Dorsey visitors.

158,613 Total food items

23,754 Total clothing items

	Emergency Shelter	Cold Weather Shelter	Code Blue Shelter	Motel Shelter	Day Resource Center
Clients served	278	34	156	111	1,616
# of Households/ Children	150/106	23/10	86/53	38/59	N/A
# of Shelter Bed Nights	26,734	2,378	1,005	2,901	N/A